

Workforce as a Service

Ultima have partnered with Thoughtonomy to deliver a Workforce as a Service solution which doesn't require infrastructure or application re-architecture. The solution provides a flexible pool of digital labour to undertake all of the heavy lifting, breaking the association between work, the resource required to deliver it, and the method of triggering, initiating or interacting with any given process. Harness the power of many!



Harness the Power of Many

Our RPA platform is versatile and inherently scalable, overcoming the problem of rapidly building out capacity to handle repetitive tasks



Non-Intrusive, Zero Disruption

Virtual workers are system agnostic, operating across the presentation layer, leveraging infrastructure and applications when required.



24x7 Operational Value

Virtual workers can work tirelessly, without the need to rest. They operate autonomously and consistently, with minimal human intervention



Increased Accuracy and Productivity

Humans are fallible. Instead, programmatically emulate the way people use systems, to help augment, replace or digitize manual processes.



Consumption-Based Pricing

Unlike a payroll operation, only pay for what you use. Simply select the service type and frequency, and pay a low-cost monthly fee.



Fully Managed

We are responsible for the platform, worker and process monitoring activities, so you can reap the benefits of Intelligent Automation

Provisioned and managed by Ultima, our Workforce as a Service combines the principles of Robotic Process Automation, AI, Machine Learning and Cloud Computing, within a SaaS platform, capable of automating the execution of business processes by humans. Our Digital Workforce enables the following capabilities;

Frictionless Automation - RPA uses software to emulate human interaction with applications and systems, using a standard user interface which is non disruptive and permits automation across any electronic interaction or application.

Unstructured Interactions - Supports the automation of unstructured inputs and outputs, e.g. OCR, human / virtual worker communications, email, SMS, via an integrated web-portal, for the purpose of front and back office processes.

Machine Learning - RPA uses software to emulate human interaction with applications and systems, using a standard user interface which is non-disruptive and permits automation across any electronic interaction or application.

Adding Intelligence - Virtual workers exploit AI in the form of Cognitive Data Processing, for the simulation of human intellect through learning, reasoning & self-correction. This extends their ability into handling unstructured interactions.

“ Harness the power of many through Ultima’s Workforce as a Service solution. Increase productivity in a way that has not previously been available without significant investment, risk or disruption, without the burden of building out and managing your own 24x7 capability ”

Amyn Jaffer - Head of Intelligent Automation - Ultima

IRIS - The Robots Have Arrived

RPA is set to become the newest member of your team. As confidence in software robotics has risen, organisations of all shapes and sizes are benefiting from adoption, as they look to make significant gains through business process optimisation and automation. Ultima’s fully managed Workforce as a Service platform - is designed to help revolutionise the way you deal with structured and repeatable processes within your organisation. The list that follows is just a fraction of what is possible with a modern RPA platform;

- Data Entry and Transfer
- Screen Scraping
- Optical Character Recognition
- IT Support
- Forms Processing
- Sales and Marketing
- Customer Service Integration
- Data Cleansing and Classification
- CRM Administration
- Pipeline Management
- Lead Generation
- File and Content Management
- Acceptance Testing
- Human Resources
- Payroll
- Expense Management
- Financial Modelling
- Compliance Reporting
- Inventory
- On-Boarding
- Billing and Renewals
- Claims Processing
- Benefits Administration
- Complaints and Exception Handling...

Industry Analysis

80%

OF ORGANISATIONS

Implementing or scaling out RPA indicated a more satisfied and productive workforce - [Deloitte](#)

COBOTICS

ONE IN FIVE WORKERS

Are predicted to have an artificial intelligence bot as their co-worker by the year 20228 - [Gartner](#)

50%

OF STRUCTURED REPEATABLE

Tasks will be fully automated by 2024, helping to augment and automate workers, rather than replace them - [IDC](#)

\$2.9B

IN RPA GROWTH

Estimates show that the RPA market will reach \$1.7 billion in 2019 and \$2.9 billion by 2021 - [Analytics Insights](#)

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