



DATA SHEET

# Digital Workforce Proof of Value

Ultima's Digital Workforce Proof of Value demonstrates the business benefits of intelligent Robotic Process Automation



ultima

**Our Digital Workforce** delivers scalable replication of manual processes in any system or application, providing the power to see vast improvements in productivity and service - without significant investment, risk or disruption.

In partnership with Thoughtonomy, we provide an Intelligent Automation (IA) platform which does not require application re-architecture or infrastructure. It is designed to provide a flexible pool of digital labour, breaking the association between work, the resource required to deliver it and the method of triggering, initiating or interacting with any given process.

## ➤ Scope

We can deliver a Digital Workforce Proof of Value (PoV) which demonstrates the value of intelligent Robotic Process Automation (RPA) within your organisation by reducing tedious and repetitive tasks, enabling users to be more productive.

This engagement is achieved through the automation of a production process within your environment over a maximum of three months, leveraging our cloud-hosted platform to do this - without the need to stand up infrastructure on premises. The PoV will allow your organisation to evaluate the following:

- Our methodology for undertaking process automation
- The effectiveness and impact of RPA on your own processes
- How our full Managed Service can reduce your management overhead for automation
- The Thoughtonomy Intelligent Automation cloud-based platform

## ➤ Engagement Approach

The Proof of Value engagement is hosted within our ISO 27001 accredited, 24x7x365 Technical Service Centre. It is an important first step to realising the full capabilities of a Digital Workforce.

We have developed this PoV to suit a majority of customer needs. However, we understand that every environment and requirement is different, and therefore can tailor this to suit your individual needs.

Over the 10 day engagement we will implement the solution and provide an in-depth overview of RPA features. Also included is a demonstration of platform and exception handling, automation development and much more.





## Digital Workforce Proof of Value Summary

### Key Benefits

- Gain stakeholder buy-in
- Provide stakeholders with an insight into Robotic Process Automation (RPA)
- Understand how RPA can be used to automate processes within your environment
- Evaluate how RPA can positively impact your internal departments without a long-term commit

### Prerequisites

- Ultima's Process Selection Service
- VPN to our Digital Workforce platform
- Test account for systems in scope

### Key Deliverables

- Configuration of a VPN to our Digital Workforce platform
- Creation of a basic automation from a production process, including documentation
- Configuration of the Digital Workforce
- Demonstrations

Typical Duration 10 Days

## ➤ The Platform

The Digital Workforce PoV is consumed from our cloud-based platform and will be available to you for a maximum period of three months while running your production process.

During this time, our Managed Service will be applied to the platform for exception handling, monitoring and maintenance to enable you to experience the full value we can bring to the platform.

After this point, the PoV platform can automatically roll over to a production contract if you choose to move forward, or it can be decommissioned if required.



## ➤ Format

The Digital Workforce PoV engagement follows a structured format which enables us to deliver and demonstrate the key functionality of the platform:

Stage	Activities	Duration
1 - Analyse	<b>Documentation</b> <ul style="list-style-type: none"><li>• Process definition document created</li></ul>	2 Days
2 - Review	<b>Workshop (Call)</b> <ul style="list-style-type: none"><li>• Define PoV success criteria</li><li>• Process definition sign-off</li></ul>	0.5 Days
3 - Define	<b>Environment Set Up</b> <ul style="list-style-type: none"><li>• Virtual worker joined to domain</li><li>• Firewall rules</li><li>• Required applications installed and configured<sup>1</sup></li></ul> <b>Automation of the Selected Process</b> <ul style="list-style-type: none"><li>• Offsite process development</li></ul>	~ 7 Days <sup>2</sup>
4 - Present	<b>Demonstration</b> <ul style="list-style-type: none"><li>• Back-end process structure within the development studio</li><li>• Automated process in use</li><li>• Exception handling and the Managed Service</li></ul> <b>Close</b> <ul style="list-style-type: none"><li>• Evaluate success criteria</li><li>• Close out session</li></ul>	0.5 Days

<sup>1</sup> Activity to be undertaken by customer

<sup>2</sup> Dependent on type and complexity of process, this will be confirmed in stage 2

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